

Current FC mCHP Prevalence and Customer Perceptions

George Carew-Jones – Element Energy





How many Fuel Cell micro-CHPs are there in the world?

- Circa. **10,000 units** have been installed across **Europe** to date, including:
 - 1168 units installed under PACE by end of April 2020;
 - >1000 units installed under the preceding ene.field project;
 - >4500 units installed under the German KfW433 Programme.





- Circa. 400,000 units have been installed in Japan to date as part of the ene.farm project.
- Additional markets with units deployed: USA (e.g. New Jersey Clean Energy CHP fund); Canada.



Fuel Cell micro-CHP distribution in Europe is ramping up in key markets

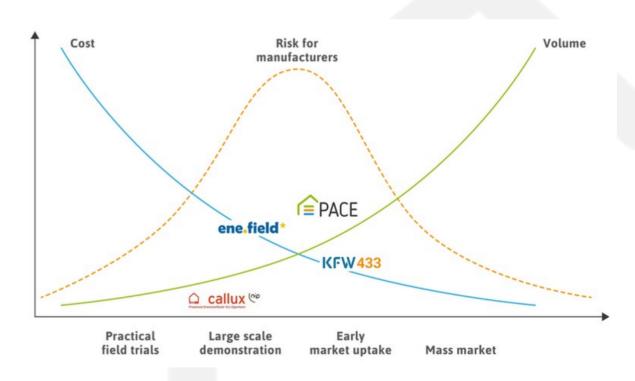
- More than 10,000 units have been installed across Europe in households and SMEs.
- This map shows the distribution of the first 857 units installed as part of the PACE project up to October 2019.
- Units have been installed in 9 different countries
- Top 3 countries by installations (as of April 2020):
 - Belgium
 - Germany
 - France





Stationary fuel cells are at a critical stage in market adoption

- The technology has passed the phases of **field trial** and **large-scale demonstration** and is now in a phase of **early-to-mass market uptake**.
- European manufacturers are showing their commitment and industrial leadership by launching new products on the market.
- Between 2016-2020, more than EUR 350 million was pledged or already invested in stationary fuel cells.
- Further policy support and incentives are needed to create a level playing field with incumbent and other low carbon technologies.







Currently available funding sources

Current FC mCHP Prevalence and Customer Perceptions

- Feed in tariffs (FiTs) currently exist for FC mCHP units in Belgium (Flanders Region), Germany, Luxembourg, Poland and the UK.
- Tax incentives/exemptions also exist in Germany and Luxembourg; and an installation subsidy exists in Belgium (Flanders Region).
- The current number of funding incentive schemes are limited in scope and European prevalence.
- Additional possible funding mechanisms: certification schemes, capex support, fuel subsidies, self-production incentives.

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Multiple possible FC mCHP business models exist

Current FC mCHP Prevalence and Customer Perceptions

[1]	Traditional business model	Service-based business model	Demand side flexibility-based business model
Value offered	Heat to userElectricity to user	 Heating and electricity as a service to the user 	Heat/electricity to userGrid flexibility services
Additional side benefits	 Ability to electrify home (eg. additional heat pump, electric vehicle) 	 Maintenance responsibility shifted to energy service company 	 Additional income to unit owner from grid services
Partners involved	UserUnit manufacturer	UserEnergy service/performance company	UserUnit manufacturerGrid operator (DSO)
Sales channels	 Manufacturer to user directly or via third parties (e.g. installers/architects) 	 Commercial: Service company to end-user Industrial: Developer to end-user 	Manufacturer to userGrid operator to consumer

• €3500/kWe could be avoided in power distribution costs across the EU through using FC mCHP [2]



Stationary fuel cells are a fully mature technology

- All PACE five manufacturers are now offering new 'Generation 2' or 'Generation Y' units, which:
 - Have a higher overall **efficiency**;
 - Have improved **design** (for modulation, remote access etc);
 - Are cheaper and easier to mass produce;
 - Have generally lower maintenance requirements and higher stack lifetimes.
- Proven exemplary performance of stationary fuel cells during previous deployment:
 - > 5.5 million hours of **operation** and 4.5 GWh of **power produced** under **ene.field** [1].
 - >4 million hours of operation and 2.5 million kWh of power produced under Callux project in Germany.



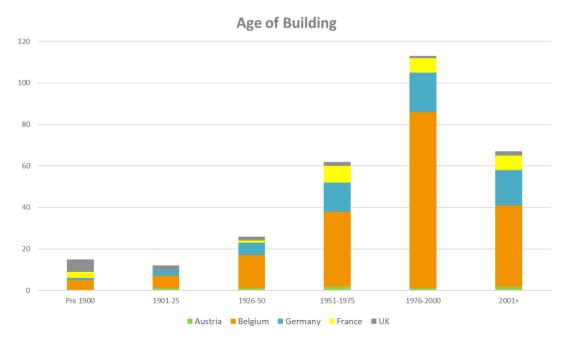




Customer Perceptions – typical customers are looking for a replacement option

Current FC mCHP Prevalence and Customer Perceptions

• Customer perception data analysis was conducted based on **313 surveys completed** by PACE customers up to September 2019.



What is the typical PACE customer profile?

- 78% of customers live in a 2-4 person household;
- 94% of customers are **residential** (ie. 6% purchased units for their businesses)
- 91% of customers **own the building** they are installing a FC mCHP in;
- Customers tend to have a household income above the European average;
- The vast majority of customers purchased a FC mCHP unit as a replacement to their existing heating system.

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Source: PACE D2.11:

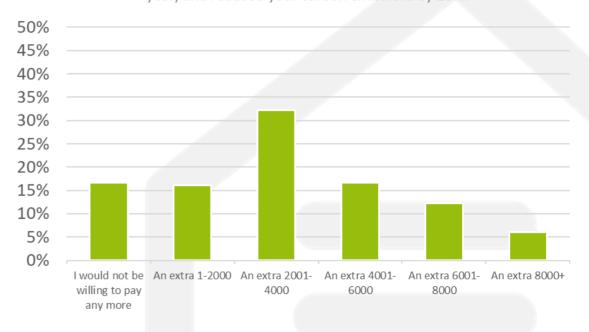


Customer Perceptions – environmental concerns motivate FC mCHP purchases

Current FC mCHP Prevalence and Customer Perceptions

- The three most common primary reasons for buying a Fuel Cell micro-CHP are:
 - Overall cost savings (23%);
 - **2. Energy** savings (19%);
 - **3. CO**₂ emissions reduction (18%).
- Customers generally self-identified as 'green' and as 'early adopters of new technology'.
- 77% were willing to pay a 'little more' for a product that was less harmful to the environment, but few were willing to pay a 'lot more'
- >50% would be willing to pay an additional
 €2,000 or more assuming operational savings (€ 30/month) and reduced carbon emissions (-20%)

Compared with a conventional boiler, how much more would you be willing to pay for a FC mCHP, assuming you made a total saving of €30/month (€360 a vear) and reduced your carbon emissions by 20%.



 So, whilst carbon reduction is important, cost is also still a key factor



Overview of Project Resources

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The PACE partners have produced a number of public deliverables as part of the project in order to provide more information on different topics.

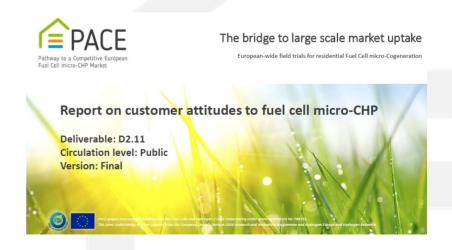
- Reports that will be covered today:
 - D1.7 Summary report on specifications for newest models
 - D1.9 **Training materials** for installers
 - D2.11 Customer perceptions of FC mCHP (already outlined_
 - D3.2 Project emerging conclusions

PACE Project Reports

Overview of Project Resources









D1.7 – Summary Report on Generation Y Systems

Overview of Project Resources

 This report provides information on the next generation ('Generation Y' or 'Generation 2') FC mCHP systems being deployed by all 5 unit manufacturers in PACE. This information includes:

- Technical specifications of the new units;
- **Improvements** made from the previous unit generation;
- Feedback from existing customers;
- Marketing materials for units and where/how to contact manufacturers



- Operation with liquid gas (propane/butane) and therefore a clean alternative to fuel oil.
- Heat extraction also possible at high return temperatures (up to max. 65 °C). Ideal for existing buildings.
- Continuous operation possible, as no regeneration times are required.
- "Made in Germany" from development to the finished product

Sunfire-Home in Action



Fuel Cell Success Story

House Type: Private Installation Year: 2019 > Renovation of an old listed building



Two BlueGEN for a villa

Here, two BlueGEN BG-15s supply a historic villa with highly efficient energy. Despite the exterior of the house daring from a different time, modern technology in the form of the BlueGEN units ensures a highly efficient energy supply

"I have a green heart, and so I want to use clean energy for our house."

Customer's wish

 A sustainable overall energy concept for the new heat and power supply
 A reduction in electricity costs

Technical requirements

Challenge: Monument protection
 Installations: wall heating, brine water
 heat pump, sauna & oven with 9 kW
 electr. Power and an electric car

The efficient villa of the Wintzen family

Since 2012 Patricia and Bernd Wintzen have lived in the Virtia Higgs in Visesen. The red latit and the white finance of the window inmediatry statch the eye. But although the vita is more than 100 years old, it is by no means from another time. On the contrary, how innovative Blauciën. BG-15 fuel cells provide the Wintzen family with clean, efficient and low-cost electricia.

Butt in 1908, the vita with 300 square metres of residential space has been a lasted building since 1969. And this was a particular challenge in the refurbishment, not least because insulation of the exterior facade is only possible on the back of the house due to the monument protection and was insplemented in 2017. Due to the lack of insulation and the single glazing, the entire house requires healthy strong-plots the writer morns in that the addening power, ever when the last door are travellers.

Product Highlights



Fair event and training with installers' feed back





Installers' feedback to newest model: High quality and very flexible

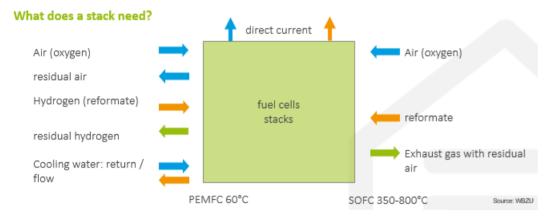


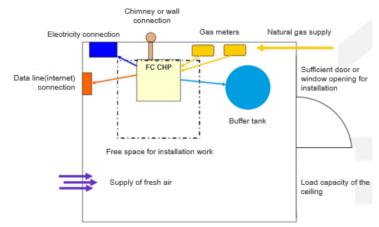






Pathway to a Competitive European Fuel Cell micro-CHP Market





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D1.9 – Training Materials for Installers

Overview of Project Resources

- This report is targeted at training schools and associations that provide training to installers of FC mCHP units.
- There are 3 modules included, which provide an overview of the technology, its benefits to consumers, and considerations for its installation:
 - Module 1: Basics
 - Module 2: Planning Installation
 - Module 3: Electrical and Heating Installation
- The report also includes information on how to interact with customers and checklists for installation.



PACE Project Reports - Links

Overview of Project Resources

- Links to reports:
 - D1.7 Summary Report on **Generation Y** Systems:
 - http://www.pace-energy.eu/new-generation-of-fuel-cell-micro-cogeneration-units-on-the-market-with-higher-performance-for-greater-customer-benefit/
 - D1.9 **Training Materials** for Installers:
 - ... [link being made]
 - D2.11 Literature Review on **Virtual Power Plant** Potential for FC mCHP:
 - ... [link being made]
 - D3.2 Emerging Conclusions of PACE Project:
 - ... [link]



